

EventPLUS and Your Common Access Card

EventPLUS security just got stronger.

To continue to ensure the utmost protection of your personal information, EventPLUS is updating its login process to allow for use of your Common Access Card (CAC). This elevated security compliance helps protect our users and staff, and ensures we maintain our authority to operate.

What does this mean for me?

Logging into EventPLUS will now be more convenient for you. Once you associate your CAC and EventPLUS account, you will be able insert your CAC into the card reader and login to EventPLUS.

Now that our security is tighter, you can rest easy knowing your personal information will stay private from hackers, identity thieves, or anyone else with less-than-noble intentions.

But your help is required. When you login to EventPLUS, navigate to your *Edit Profile* page, insert your CAC in the card reader and click *Associate CAC* button. It is important to note, you may need to disable your pop up blocker.

If you do not have CAC, you can still login and use EventPLUS the same you always have. Simply enter your Email and Password under the *Email Login* section and login to EventPLUS.

Frequently Asked Questions

How do I create a new EventPLUS account using my CAC?

From the EventPLUS home page, click *Staff Sign Up*.

Select your *Registration Method*.

If you select *I don't have a CAC*, complete the fields on the *Account Sign Up* page.

If you select *I have a CAC*, insert your CAC in the reader and click *Create Account Using CAC*.

Note: You may need to disable your pop up blocker.

The screenshot shows the 'Account Sign Up' page. At the top left is the Yellow Ribbon Reintegration Program logo with the tagline 'For Those Who Serve and Those Who Support'. At the top right are links for 'STAFF HELP', 'STAFF SIGNUP', and 'STAFF LOGIN'. The main heading is 'Account Sign Up'. Below this is a white box titled 'Select Registration Method' with the text 'CAC registration is recommended.' and two green buttons: 'I Have a CAC' and 'I Don't Have a CAC'.

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How do I associate my CAC with my existing EventPLUS account?

From the EventPLUS home page, click *Staff Login*.

Review the terms and conditions and click *I Accept*.

Enter your EventPLUS Email and Password under the *Email Login* section.

Navigate to your *Edit Profile* page.

If you have a CAC and a CAC-enabled machine, insert your CAC into the card reader and click *Associate CAC*.

Note: You may need to disable your pop up blocker.

How do I log in to EventPLUS using my CAC?

From the EventPLUS home page, click *Staff Login*.

Review the terms and conditions and click *I Accept*.

If you have not associated your CAC and EventPLUS account, you do not have a CAC, or access to a CAC-enabled machine, enter your Email and Password under the *Email Login* section.

If you have associated your CAC and EventPLUS account, insert your CAC into the card reader and click *Login Using CAC*.


Note: You may need to disable your pop up blocker.

YELLOW RIBBON REINTEGRATION PROGRAM
For Those Who Serve and Those Who Support™

Staff Login

CAC Login

I have associated my CAC and EventPLUS account. Insert your CAC into the card reader and click the button below.



[Login Using CAC](#) [Having Trouble Accessing EventPLUS?](#)

Email Login

I have not associated my CAC and EventPLUS account, I do not have a CAC, or access to a CAC-enabled machine.

Email

Password

[Login Using Email](#) [Forgot your password?](#)

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What happens if my EventPLUS account is disabled or awaiting approval?

If your EventPLUS account has been disabled or are waiting for your account approval please contact our Helpdesk team at 1-877-577-6697 or by email at feedback@yellowribbonevents.org.

What happens if my EventPLUS account is locked?

If your EventPLUS account has been locked, click *Unlock Your Account* and follow the on-screen instructions.

What happens if I forget my CAC PIN?

For more information regarding your CAC PIN, visit <http://www.cac.mil/common-access-card/managing-your-cac/>.

What happens if my card is invalid or needs to be renewed?

For more information regarding your CAC, visit <http://www.cac.mil/common-access-card/managing-your-cac/>.

What happens if my certificate is invalid?

For more information regarding certificate validity, visit <http://www.cac.mil/common-access-card/managing-your-cac/>.